



# How can we improve?

Please take a moment to help us improve your experience at Pages Creek Marine.

## Customer Survey: Service Quality

1. Please rate the work performed on your boat by Pages Creek Marine:

- Exceptional
- Above Average
- Average
- Below Average
- Unacceptable

3. Would you recommend our service department to a friend?

- Yes
- No
- Other, please explain:

2. Was the work completed when promised?

- Yes
- No
- Other, please explain:

4. Would you mind if we contact you regarding the service on your boat?

- Yes
- No
- Other, please explain:

## Additional Comments

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## About You (optional)

Name \_\_\_\_\_ E-mail \_\_\_\_\_  
Address \_\_\_\_\_ Phone \_\_\_\_\_  
City, State, \_\_\_\_\_  
ZIP Code \_\_\_\_\_

*Thank you for your participation!*  
*Please return to Pages Creek or mail to 7000 Market Street, Wilmington, NC 28411*  
*Fax: 910-799-1096*